Accessibility Statement

Public statement regarding accessibility and AODA

Effective date	October 21, 2026
Applies to	1003274 ONTARIO LIMITED O/A Rock City Cartage, Sherway Logistics Inc. & Sherway Warehousing Inc.

1003274 ONTARIO LIMITED O/A Rock City Cartage, Sherway Logistics Inc. & Sherway Warehousing Inc. (collectively, "Sherway") are committed to providing an inclusive, accessible, and barrier-free experience for people with disabilities. Sherway works to identify, remove, and prevent barriers in accordance with the Accessibility for Ontarians with Disabilities Act, 2005 (AODA) and applicable accessibility standards.

1. Our Commitment

Sherway is committed to treating people with disabilities in a manner that respects their dignity and independence and supports integration and equal opportunity. We seek to provide accessible services, communications, employment practices, facilities, and digital experiences for customers, employees, applicants, business partners, and members of the public.

2. Website Accessibility

Sherway seeks to make its public website and web content accessible and usable. Where applicable, we work toward conformance with the Web Content Accessibility Guidelines (WCAG) 2.0 Level AA requirements referenced by Ontario’s Integrated Accessibility Standards Regulation, excluding any legally permitted exceptions.

Accessibility is an ongoing process. Website content, third-party components, documents, and newly introduced features may present barriers that require review or remediation. Sherway welcomes notification of any difficulty so that we can investigate and provide assistance or an accessible alternative where practicable.

3. Reporting Portal

Sherway operates a separate customer reporting portal linked from the public website. If an authorized user encounters an accessibility barrier when accessing portal information or generating a report, the user may contact Sherway to request assistance or an accessible format. Access to portal information remains subject to authorization and security requirements.

4. Accessible Formats and Communication Supports

Upon request, Sherway will consult with the individual and provide or arrange for accessible formats or communication supports in a timely manner and at a cost no greater than the regular cost charged to others, where required by applicable law. The format or support provided will take the individual’s accessibility needs into account.

5. Feedback and Accommodation Requests

Sherway welcomes feedback about accessibility, including barriers involving the website, reporting portal, information, communications, services, or facilities. Feedback and requests can be submitted by telephone or email. Sherway will review the request, consult with the individual where appropriate, and respond in a manner that takes accessibility needs into account.

Information Security Officer
1003274 ONTARIO LIMITED O/A Rock City Cartage, Sherway Logistics Inc. & Sherway Warehousing Inc.
Phone: 905-364-3300
Email: enquiries@sherwaygroup.com

6. Continuous Improvement

Sherway is committed to continuous improvement and to identifying, removing, and preventing accessibility barriers. Accessibility considerations are incorporated into the review of relevant policies, practices, communications, and digital content.

7. Alternative Formats of This Statement

This Accessibility Statement is available in an accessible format upon request. Contact Sherway using the information above and indicate the preferred format or communication support.

8. Statement Review

Sherway may update this Statement as its services, technology, or legal obligations change. The current version will be posted on the public website with its effective date.